

General Data Protection Regulation

1. Adoption of GDPR

2. The principles of General Data Protection Regulation are presented by Online psychological counseling for expats - its psychologists Mgr. Ing. Mila Della Briotta and PhDr. Michala Škrábová, Ph.D. (hereinafter referred to as "Online psychological counseling") in connection with its services, which process the personal data of Online psychological counseling clients and those interested in these services (hereinafter referred to as "clients").

3. Online psychological counseling hereby presents the General Data Protection Regulation in connection with the Regulation of the European Parliament and of the Council (EU)

2016/679 of 27th April 2016 on protection of individuals with regard to processing of personal data and on the free movement of such data and repealing of directive 95/46 / EC (General Data Protection Regulation) (hereinafter "the Regulation").

4. General Data Protection Regulation determines how Online psychological counseling obtains, uses, processes personal data that have been provided by clients and how they are treated within the legal deadlines. It also determines how to contact Online psychological counseling in case of questions or requests regarding personal data. • The concept of personal data and the controller of personal data • As personal data within the meaning of the Regulation is considered any information relating to an identified or an identifiable natural person (hereinafter referred to as "data subject" or "personal data subject"); identifiable natural person is a natural person who can be directly or indirectly identified, in particular by reference to a specific identifier, such as name, identification number, location data, network identifier or one or more specific physical, physiological, genetic, psychological, economic, cultural or social elements of identity of that natural person. • Administrators of personal data are psychologists of Online psychological counseling - Mgr. Ing. Mila Della Briotta and PhDr. Michala Škrábová, Ph.D. (hereinafter referred to as "psychologists"). Online psychological counseling runs its business and provides its services through counseling through Skype, Zoom or WhatsApp. • Collection of personal data • Personal data are collected during the activities of Online psychological counseling and in the provision of its online services. These are mainly contact and personal data of clients, data related to their order, problem, problem solving and the content of all services provided by psychologists. Furthermore, it is all personal data communicated by the client obtained for purposes of solving the client's problem. • Personal data is provided to psychologists mainly in the following ways: by order, by order form at online psychological counseling website <https://www.proexpathelp.com/>, by e-mail, telephone and especially communication with clients of Online psychological counseling within the counseling via Skype, Zoom or WhatsApp. 4. Purposes of personal data processing

4.1. Psychologists of Online psychological counseling process personal data for purposes of psychological counseling within the activities of Online psychological counseling and client problem solving.

4.2. Online psychological counseling also processes personal data on the basis of a legitimate interest, which consists mainly in informing clients about the services that Online psychological counseling offers.

5. Retention period of personal data

5.1. Online psychological counseling stores personal data only for a necessary period of time and archives them according to the legal deadlines imposed by legal regulations. Personal data is processed by Online psychological counseling for the duration of providing services to the client or another legal title that allows him to do so. Personal data processed by Online psychological counseling with consent shall be kept only for the duration of the purpose for which the consent was granted.

5.2. Online psychological counseling deletes the relevant personal data after loss of the legal reason and after expiration of the legal deadlines for the archiving of personal data.

-6. Commercial communications and provision of personal data to third parties

6.1. From business messages sent by Online psychological counseling is always clear that their sender is Online psychological counseling. Commercial sends are sent either to clients' contacts on the basis of a legitimate interest, and only until a disagreement is expressed, or to on the basis of explicit consent for personal data processing for marketing and business purposes. The contact to refuse these communications is also communicated in the business messages.

6.2. Online psychological counseling may provide personal data to third parties only with the consent of the personal data subject. Without his consent, On-line psychological counseling provides the personal data only if it is necessary for the fulfillment of obligations arising from the applicable legal regulations or if it is necessary for the fulfillment of obligations towards the personal data subject. Personal data may be processed by external entities of Online psychological counseling, on the basis of guarantees to ensure the technical and organizational protection of the personal data transmitted. Personal data of Online psychological counseling clients should be processed only by processors, exclusively on the basis of a contract on processing of personal data.

7. Rights of personal data subjects

7.1. The Regulation grants to personal data subjects the following rights in relation to processing of personal data.

- 1. Right of access to personal data • The right to request access to personal data and related information concerning the data subject.

- 2. Right to rectification • The right to request the correction of incorrect, out-of-date or inaccurate personal data or the right to supplement them.

- 3. Right of erasure • The right to erasure of personal data concerning data subjects.
- 4. The right to restrict processing
- 5. Right of portability • The right to request the transfer of personal data to another controller.
- 6. The right to object • The right to object at any time to processing of personal data to Office for Personal Data Protection, with its registered office in Lt. Col. Sochora 27, 170 00, Prague 7, phone no .: 234 665 111, website www.uoou.cz.

8. Security of personal data and the Commissioner for Personal Data Protection

8.1. To secure personal data, Online psychological counseling uses appropriate security procedures. Online psychological counseling uses technical and physical constraints on access to personal data. Only psychologists work with personal data.

8.2. In order to increase the protection of personal data within the meaning of the Regulation, Online Psychological Counseling has appointed a Commissioner for Personal Data Protection.

The Data Protection Officer may be contacted at the address given in Article 9 of this Privacy Policy.

9. Contact details

9.1. In case of questions or suggestions and comments regarding this Privacy Policy, you can contact Online psychological counseling by e-mail at: info@proexpathelp.com

10. The validity and effectiveness of this Privacy Policy

10.1. This GDPR shall enter into validation and effect on 1st January 2022.